

2633 Telegraph Ave., Suite 109 Oakland, CA 94612 510-343-5439

#### **APRIL 2022 KOREATOWN NORTHGATE (KONO) ACCOMPLISHMENTS**

### **CLEANING AND HOSPITALITY AMBASSADOR SERVICES**

The following data and information is provided to Koreatown Nothgate (KONO) for tracking purposes. The period covered is April, 2022. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



#### **General Comments:**

Greetings from the KONO Ambassador Team! The month of April has been busy for our team, with a noticeable increase in foot traffic to the area. We definitely can feel our sense of normalcy returning. We are working extremely hard to maintain the district in the midst of heavy construction. Although we've have had a few rainy days the sun has been shining exceptionally bright in the KONO district.

#### **KONO Ambassador Team:**

Our KONO Ambassadors are working diligently to remove large amounts of graffiti throughout the district. Over 90 large graffiti were removed from KONO in April.



Hospitality AmbassadorFernando O.

#### **Notable Moment:**

**CLEANING AND HOSPITALITY AMBASSADOR SERVICES** 

While conducting business checks throughout the district, Operations Supervisor Ramon H. was notified that a merchant's customer had a flat tire and they were elderly and couldn't fix it. Ramon assisted the customer with their flat tire, and they drove safely off back to their home. A caring spirit is infectious!



First Friday.



Operations supervisor Ramon H.

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Hospitality AmbassadorFerando O.



Marcelo H.



First Friday dance Park.

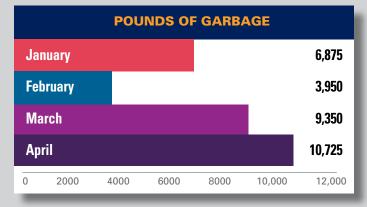


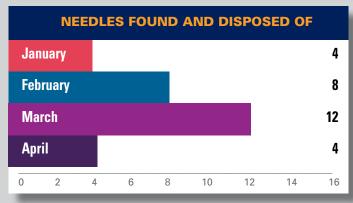
Marcelo H.

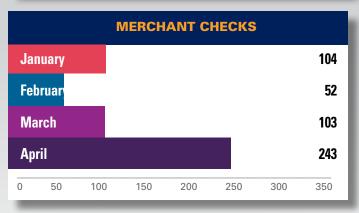
**APRIL 2022 KOREATOWN NORTHGATE ACCOMPLISHMENTS** 

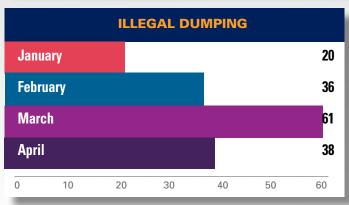
**CLEANING AND HOSPITALITY AMBASSADOR SERVICES** 

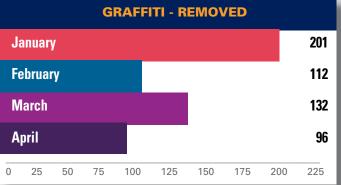
#### **STATISTICS 2022**

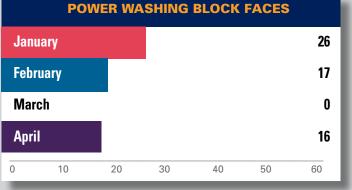


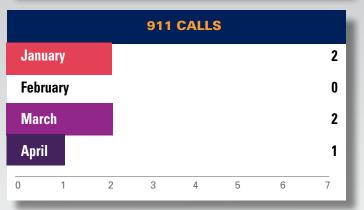


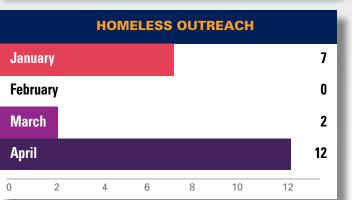








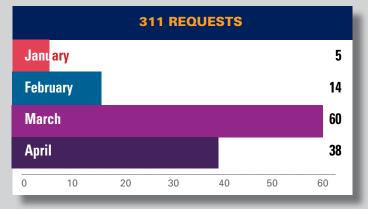


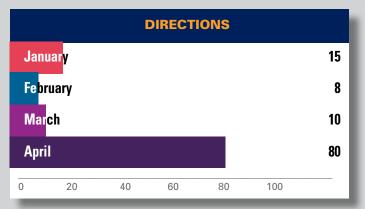


**APRIL 2022 KOREATOWN NORTHGATE ACCOMPLISHMENTS** 

**CLEANING AND HOSPITALITY AMBASSADOR SERVICES** 

#### **STATISTICS 2022**





#### **2022 CHRONOLOGIC STATISTICS**

Statistics	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC	TOTAL
Pounds of Garbage	6,875	3,950	9,350	10,725									31,348
Graffiti - Removed	201	112	132	96									541
Power washing block faces	26	17	0	16									59
Merchant Checks	104	52	103	243									502
911 Calls	2	0	2	1									5
Illegal Dumping	20	36	61	38									155
Homeless Outreach	7	0	2	12									21
Needles found and disposed	lof 2	8	12	4									26
311 Requests	5	14	60	38									117
Directions	15	8	10	80									113



Operations Supervisor fixing a flat tire for someone in the community Ramon H.

**CLEANING AND HOSPITALITY AMBASSADOR SERVICES** 

#### **BEFORE/AFTER**





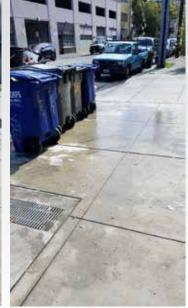
401 27th Street



401 27th Street



570 22nd Street







514 23rd Street

APRIL 2022 KOREATOWN NORTHGATE ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES









471 26th Street





365 26th Street



2541A Telegraph Avenue









#### **BEFORE/AFTER**



Merrimac Street



2633 Telegraph Avenue s



471 26th Street

**APRIL 2022 KOREATOWN NORTHGATE ACCOMPLISHMENTS** 

**CLEANING AND HOSPITALITY AMBASSADOR SERVICES** 

#### DEFINITIONS

#### **Pounds of garbage**

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

#### Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

**Needles found & disposed of** number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

#### Power washing block faces

number of block faces pressure washed

**Merchant checks** ambassadors visit a business for the purpose of customer service outreach or to assist with a request

### **911 calls** emergency calls placed

**Illegal Dumping** number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

#### **Homeless Outreach**

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

#### **311 Requests**

requests placed to 311 for Public Works related issues

#### Directions

number of times ambassadors provide directions to the public