

# Street Report



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## DECEMBER 2022 KOREATOWN NORTHGATE (KONO) ACCOMPLISHMENTS

### CLEANING AND HOSPITALITY AMBASSADOR SERVICES

The following data and information is provided to Koreatown Northgate (KONO) for tracking purposes. The period covered is December, 2022. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Ramon H., Robert V., Marcelo H., Fernandez O.



#### General Comments:

Whatever you plan to do, or wherever you plan to be, the KONO Ambassadors wish you all a happy and safe holiday season and a happy new year! With the holiday festivities in full swing, we want to take a moment to thank everyone who is part of the KONO community for all the ways you make us feel right at home and appreciated. Wishing everyone and their families all the best!

#### KONO Ambassador Team:

The KONO Ambassadors are dedicated to the beautification of the district, where we treat the community as if it was our own front yard. This past year the Ambassadors overcame small obstacles. With the Taylor Dunn work truck missing our team continued to work effortlessly. Despite some challenges we carried on through our dedication and love for the work we do

in the community. We continued to remove large illegal dumps, remove bags of garbage and pressure washing block faces. This was all done with bikes, hand carts and our trusty feet. This was all fueled with the care and compassion we have for making a difference in the KONO community.

#### Notable Moment:

Here at KONO, we like to show our fellow team members appreciation for their outstanding work performance positive attitudes. As you can see in the photos, team members are rewarded with certificates and gift cards as tokens of appreciation. Both Cleaning Ambassadors, Marcelo H. and Robert V., continued to exceed expectations working diligently throughout the year, in all forms of weather. Making a giant impact on the reason Ambassadors are here at KONO, we were able to collect over 82,000 pounds of garbage in a year! We hope to do more of the same in 2023.



Team lunch Z-café



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Ramon H.  
Operations Supervisor



Marcelo H.  
Cleaning ambassador



Marcelo H.  
Award recognition



Fernando O  
Hospitality Ambassador



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CLEANING AND HOSPITALITY AMBASSADOR SERVICES



Robert V.  
Award Recognition



Robert V.  
Cleaning ambassador



Robert V.  
Using new catchy Can



Fernando O  
Hospitality Ambassador



## BEFORE/AFTER



26th Street Before/After



26th Street Before/After



26th Street Before/After



26th Street Before/After



Starbucks Before/After



Starbucks Before/After



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## BEFORE/AFTER



Telegraph Merrimac Before/After



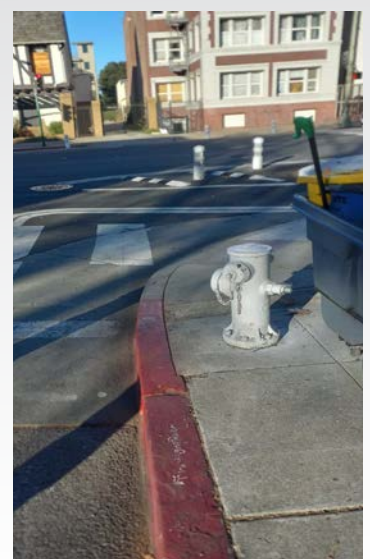
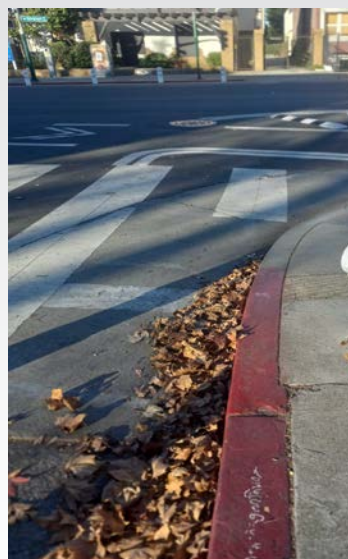
Telegraph Merrimac Before/After



29th & Telegraph Before/After



Telegraph Merrimac Before/After



Telegraph Avenue Before/After



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CLEANING AND HOSPITALITY AMBASSADOR SERVICES

## BEFORE/AFTER



Telegraph / Merrimac Before/After



Telegraph / Merrimac Before/After



Telegraph Ave Before/After



27th Street Before/After



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CLEANING AND HOSPITALITY AMBASSADOR SERVICES

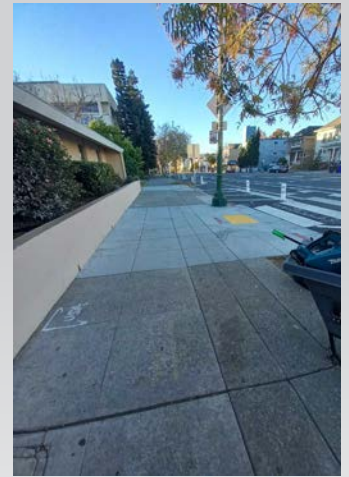
## BEFORE/AFTER



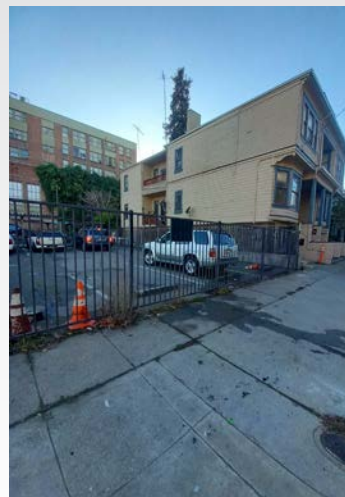
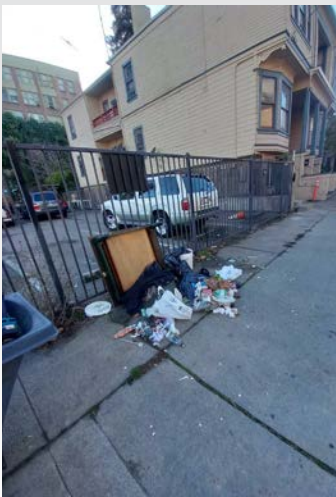
Sutter Hospital (new bus stop) Before/After



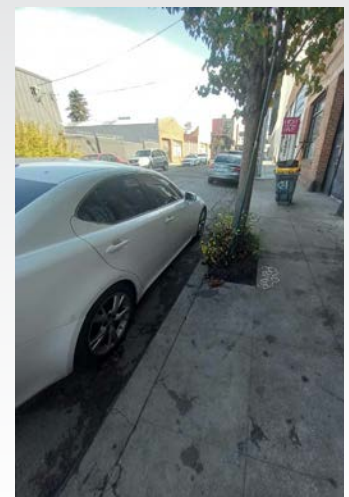
Telegraph Avenue Before/After



Telegraph Avenue Before/After



22 & Telegraph Before/After



25th Avenue Before/After

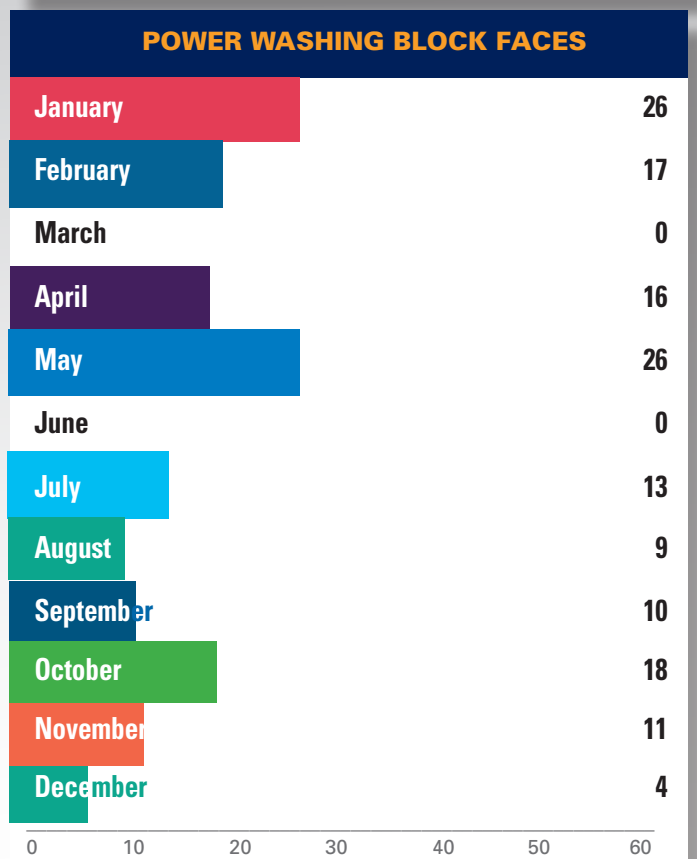
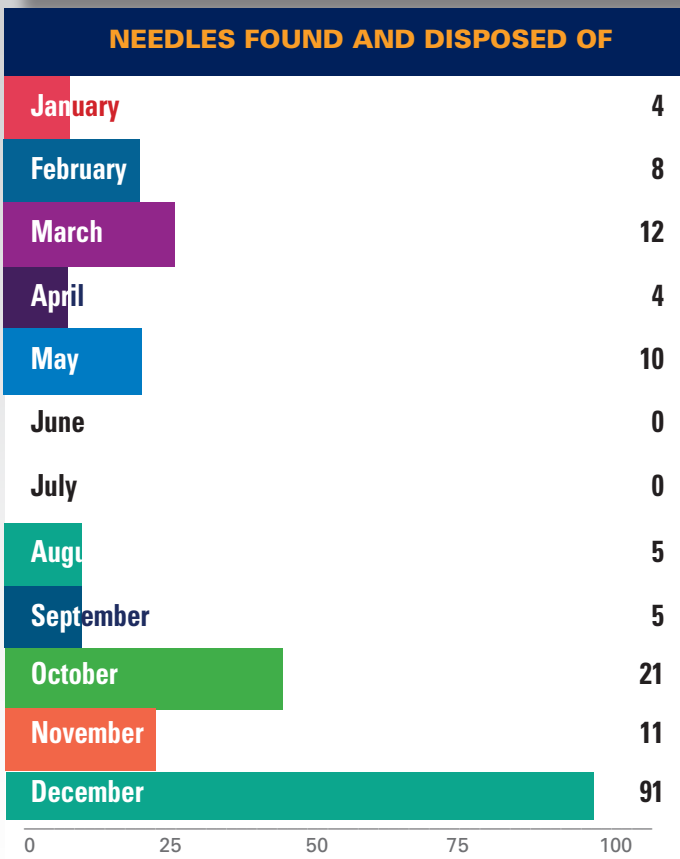
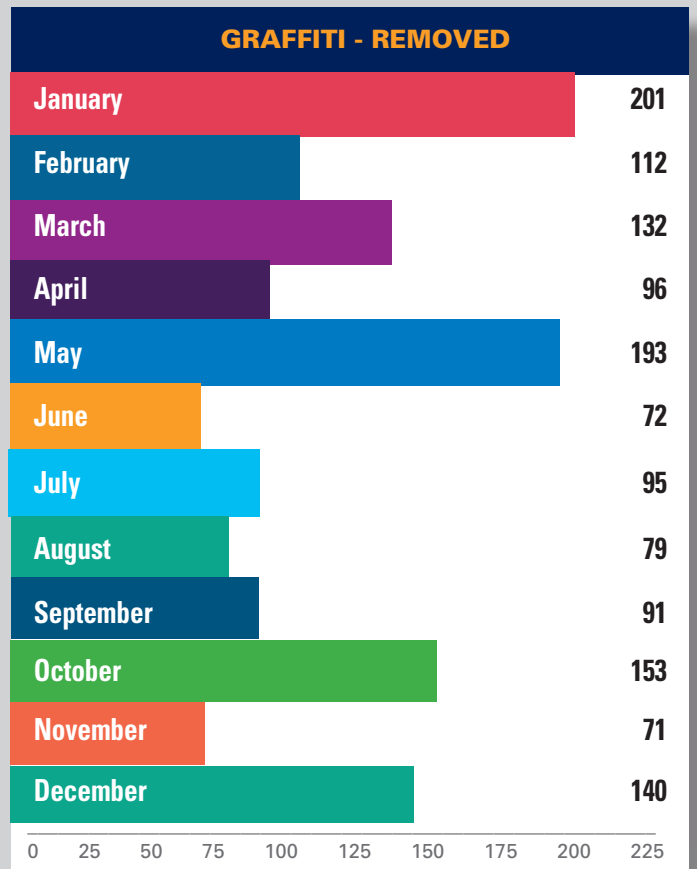
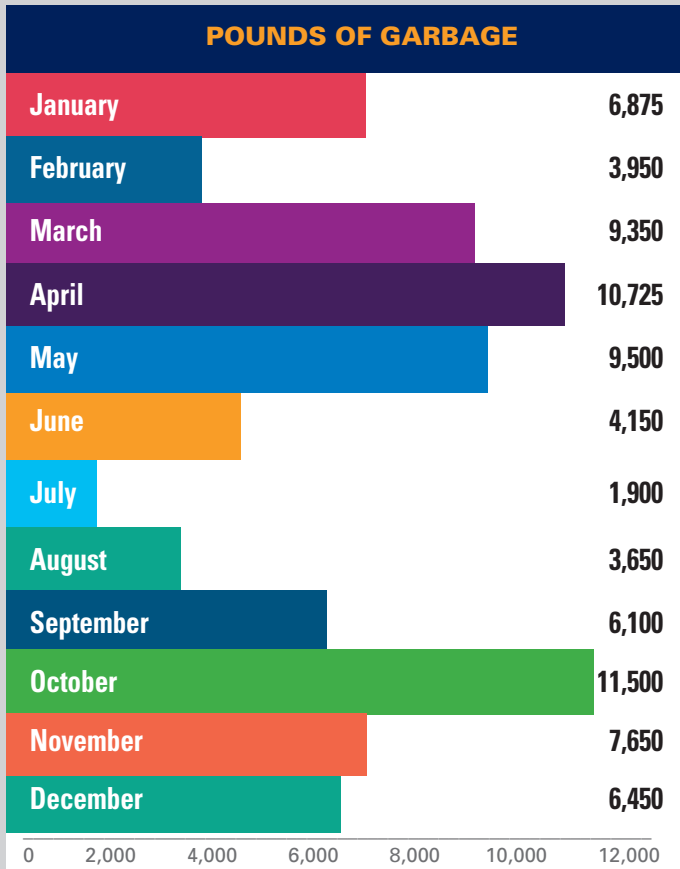


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### CLEANING AND HOSPITALITY AMBASSADOR SERVICES

#### STATISTICS 2022



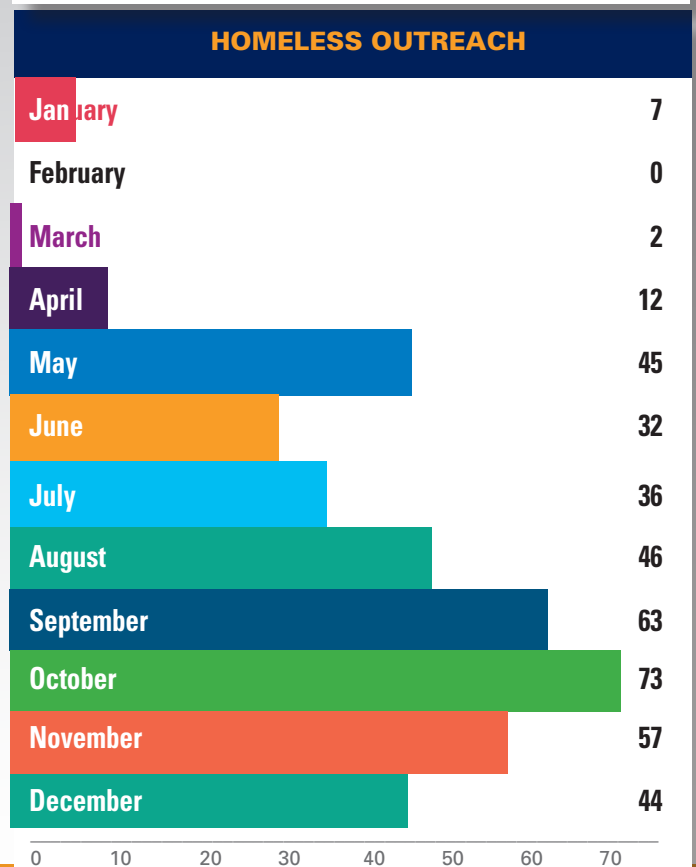
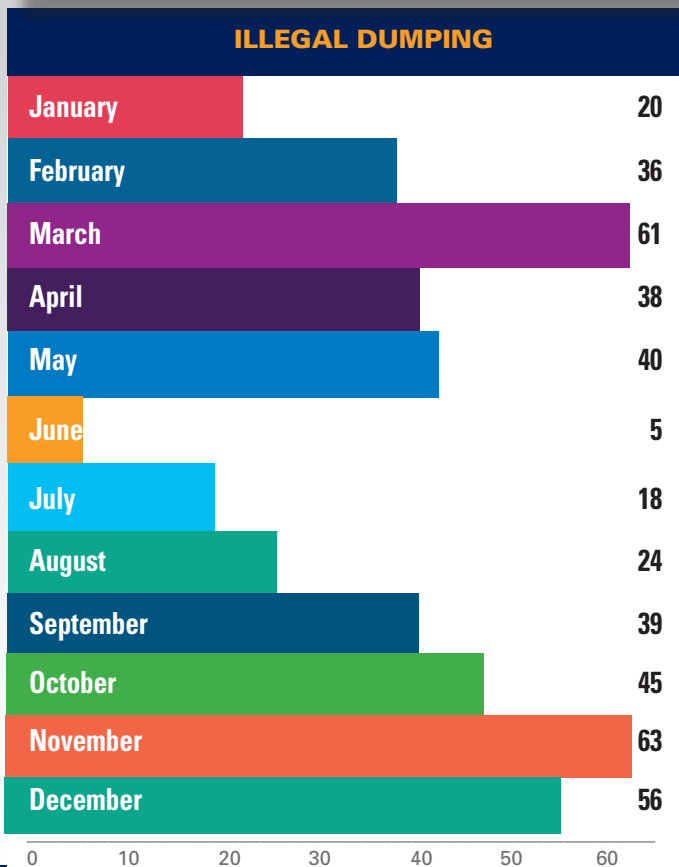
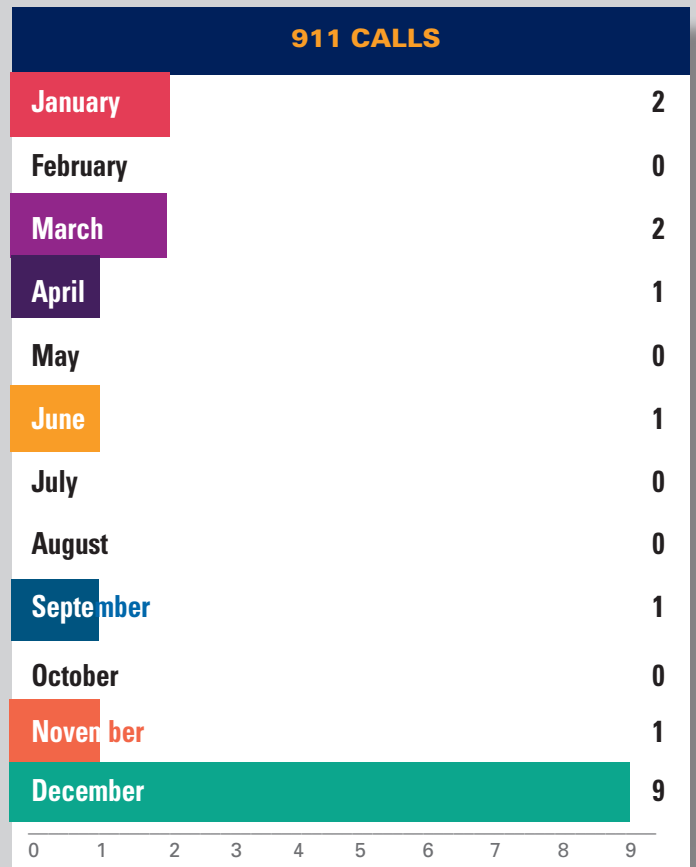
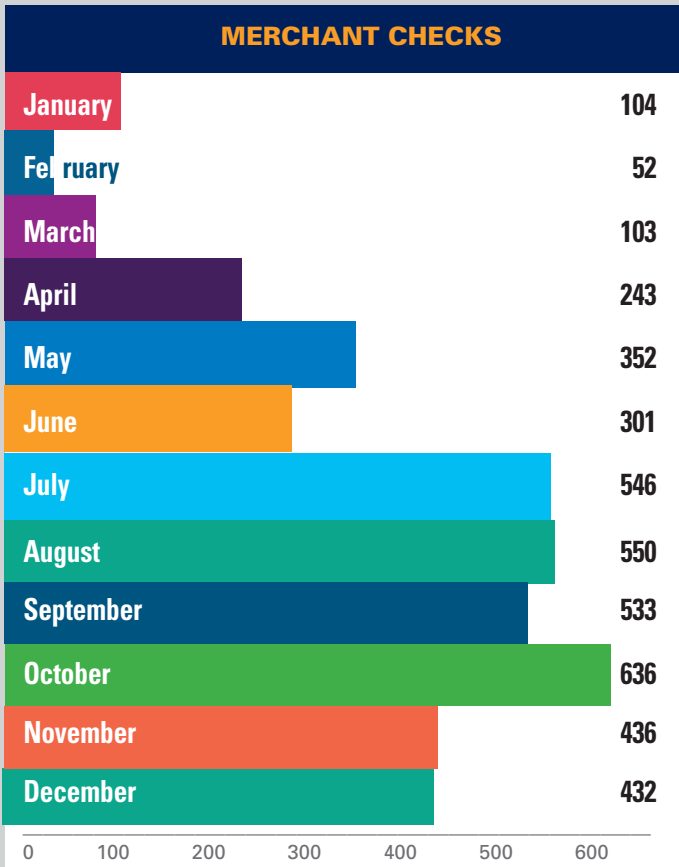


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#### STATISTICS 2022



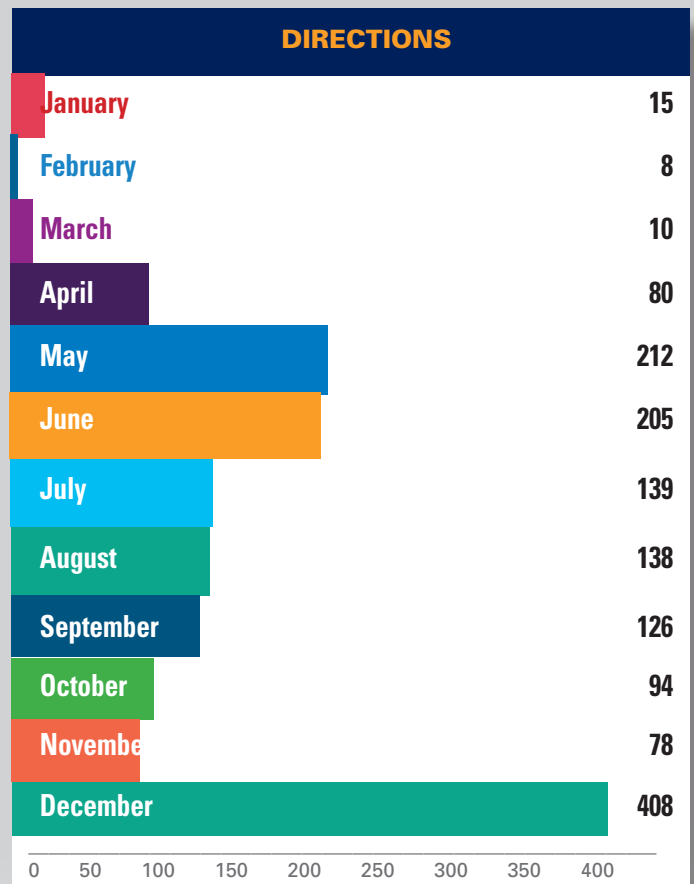
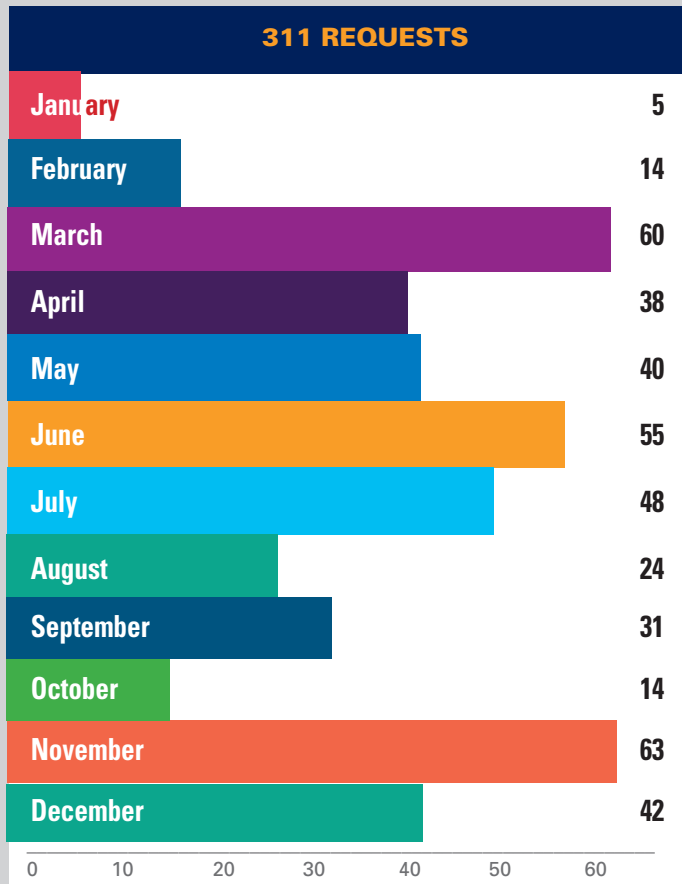


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### CLEANING AND HOSPITALITY AMBASSADOR SERVICES

#### STATISTICS 2022



#### 2022 CHRONOLOGIC STATISTICS

Statistics	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Pounds of Garbage	6,875	3,950	9,350	10,725	9,500	4,150	1,900	3,650	6,100	11,500	7,650	6,450	81,800
Graffiti - Removed	201	112	132	96	193	72	95	79	91	153	71	140	1,435
Power washing block faces	26	17	0	16	26	0	13	9	10	18	11	4	150
Merchant Checks	104	52	103	243	352	301	546	550	533	636	436	432	4,288
911 Calls	2	0	2	1	0	1	0	0	1	0	1	1	9
Illegal Dumping	20	36	61	38	40	5	18	24	39	45	63	56	445
Homeless Outreach	7	0	2	12	45	32	36	46	63	73	57	44	421
Needles found and disposed of	2	8	12	4	10	0	0	5	5	21	11	91	169
311 Requests	5	14	60	38	40	55	48	24	31	14	63	42	434
Directions	15	8	10	80	212	205	139	138	126	94	78	408	1,513



## DEFINITIONS

### **Pounds of garbage**

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

### **Graffiti – removed**

graffiti abated by any means including pressure washing, painting and using abatement solutions

### **Needles found & disposed of**

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

### **Power washing block faces**

number of block faces pressure washed

### **Merchant checks**

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

### **911 calls**

emergency calls placed

### **Illegal Dumping**

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

### **Homeless Outreach**

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

### **311 Requests**

requests placed to 311 for Public Works related issues

### **Directions**

number of times ambassadors provide directions to the public