

Street Report



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DECEMBER 2023 KOREATOWN NORTHGATE (KONO) ACCOMPLISHMENTS

CLEANING AND HOSPITALITY AMBASSADOR SERVICES

The following data and information is provided to Koreatown Northgate (KONO) for tracking purposes. The period covered is December, 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



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General Comment:

As the year comes to a close, the KONO ambassador team extends warm holiday wishes and a joyous New Year to everyone in the KONO District. Throughout the month of December, we've experienced a mix of sunny and rainy days, but regardless of the weather, our dedicated ambassador team remains committed to fulfilling our responsibilities in the KONO District. Despite the changing conditions, our enthusiasm and dedication to our community remain unwavering. May this holiday season bring you moments of happiness, warmth, and togetherness, and may the upcoming year be filled with new opportunities and achievements. Wishing you all a festive holiday season and a prosperous New Year!

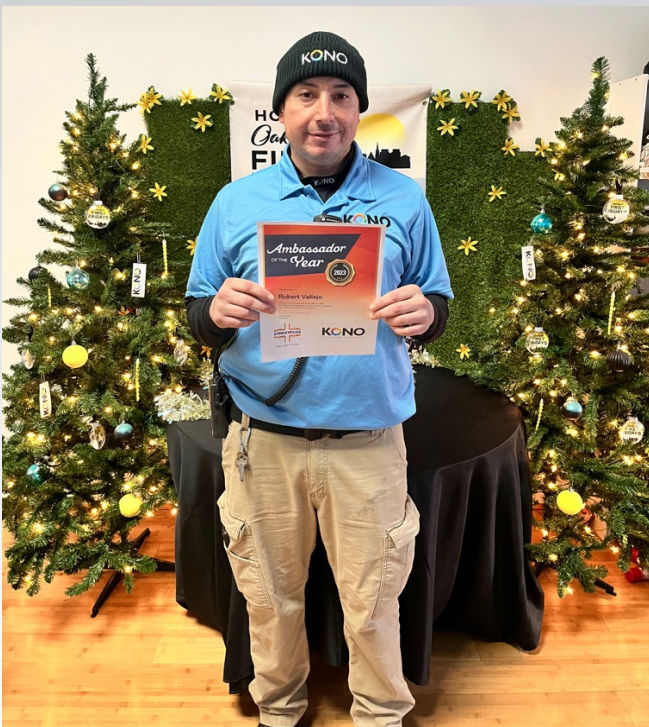
KONO Ambassador Team:

The KONO ambassador team has truly excelled in their duties, effectively utilizing our expansive 20x18-foot container to eliminate large debris, illegal dumps, and various eyesores within our footprint. This dedicated team consistently manages to collect an impressive 12 tons of garbage each month through the efficient use of the container. Throughout the year, their efforts have resulted in the removal of over 200,000 pounds of

garbage, showcasing their commitment to maintaining a clean and aesthetically pleasing environment for our community. Their hard work and determination have not only enhanced the visual appeal of the KONO District but have also contributed significantly to environmental sustainability. We commend the ambassador team for their outstanding performance and thank them for their tireless efforts in keeping our community clean and vibrant

Awards Recognition:

Robert V's commitment to his job is truly commendable, as evidenced by his impeccable attendance record and unwavering dedication. His consistent and perfect attendance reflects not only his reliability but also his strong work ethic. Beyond mere punctuality, Robert consistently delivers superior customer service, going above and beyond to meet the needs of the KONO community. His commitment to excellence is evident in every interaction, leaving a lasting positive impression on both colleagues and all in the community alike. Robert's exemplary performance is a testament to his professionalism and dedication to ensuring the highest standards in customer satisfaction. His contributions significantly enhance the overall success and reputation of our team.



Robert V.



Cleaning ambassador Jaron M.

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Cleaning ambassador Jaron M.



Hospitality ambassador Fernando O



Hospitality ambassador Fernando O.



Cleaner Robert V.

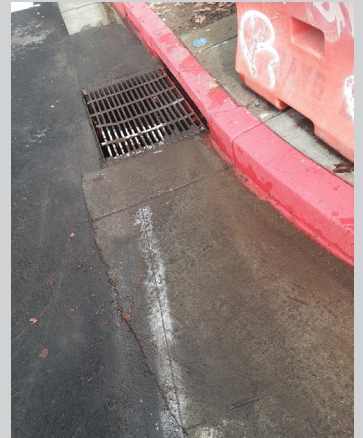
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Christmas tree removal (before/after)



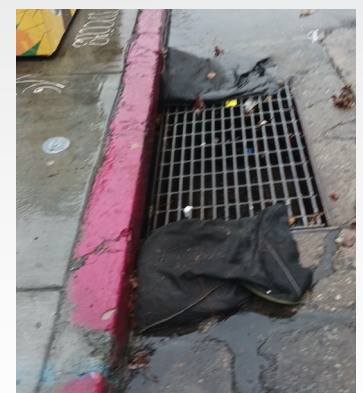
Telegraph Gutter clearing (before/after)



27th (before/after)



Telegraph Gutter clearing (before/after)

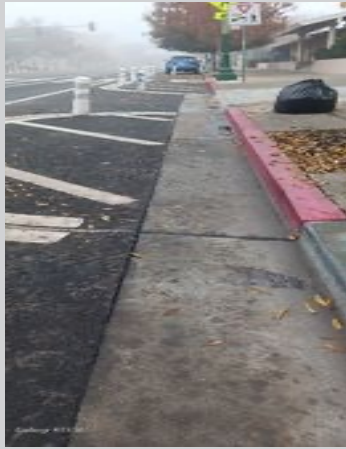


Telegraph Gutter clearing (before/after)

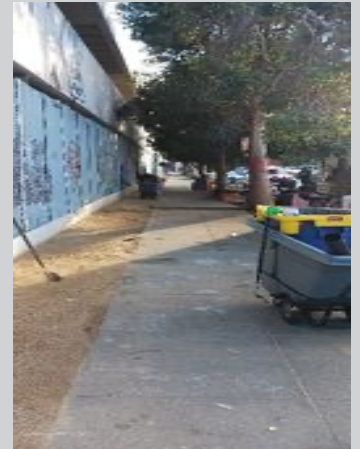
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Telegraph Avenue (before/after)



Illegal dump removal sycamore (before/after)



Illegal dump removal sycamore (before/after)



23rd Avenue (before/after)



Illegal dump removal sycamore (before/after)

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Illegal dump removal sycamore (before/after)



23rd Ave graffiti abatement (before/after)



City can graffiti abatement (before/after)



City can graffiti abatement (before/after)



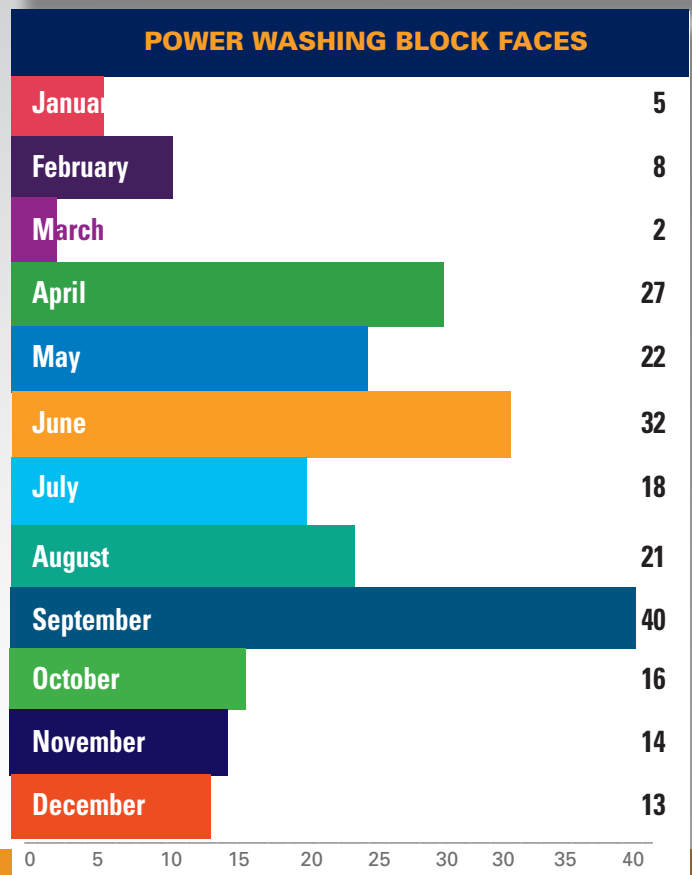
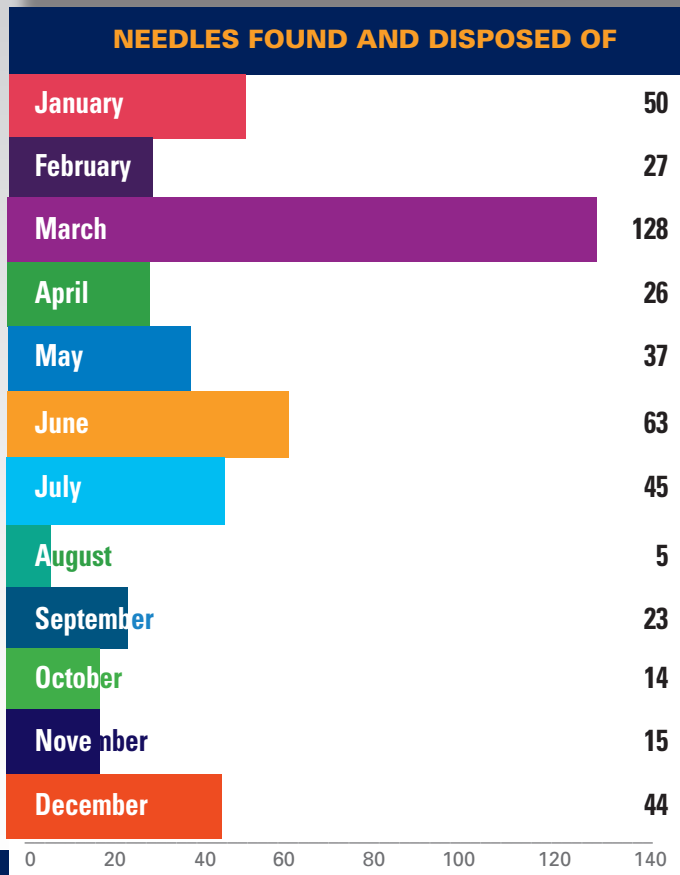
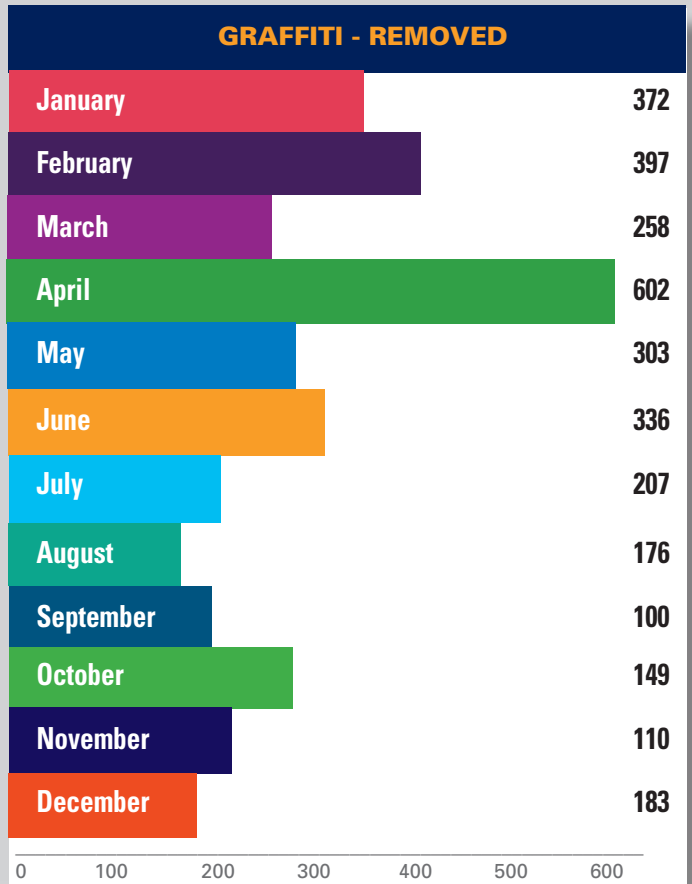
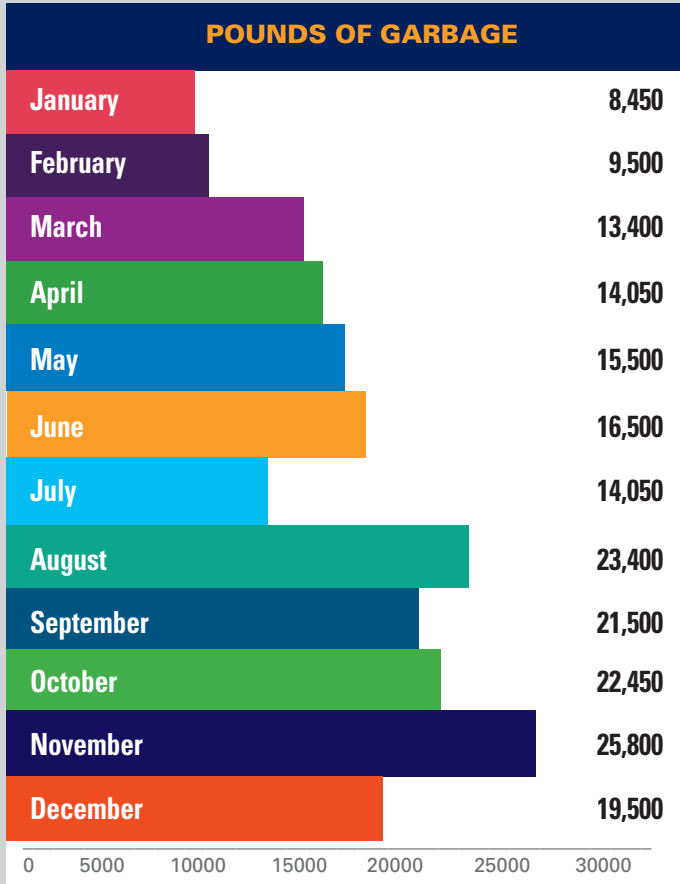
Replenishing mulch throughout the district

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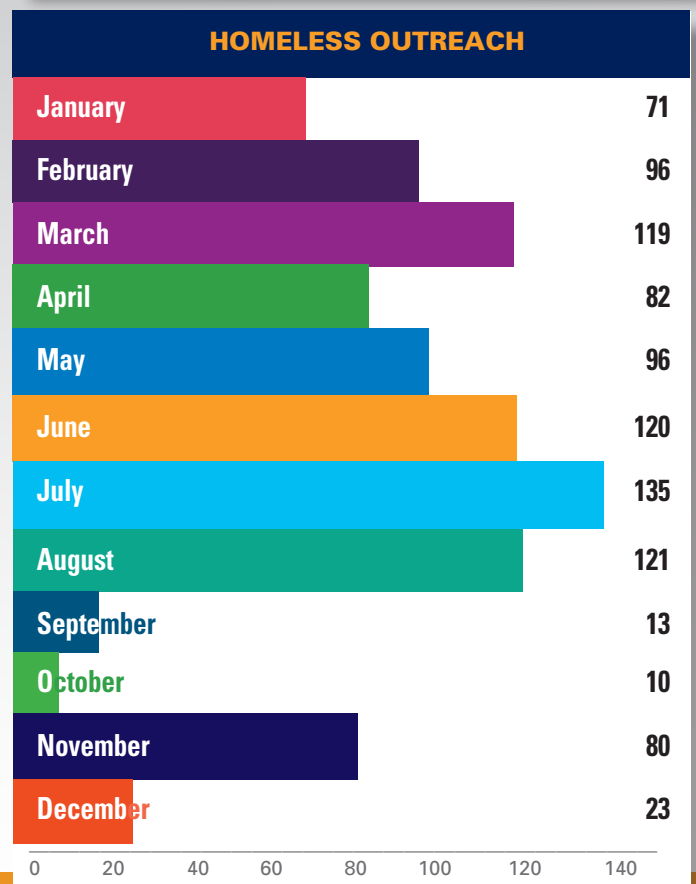
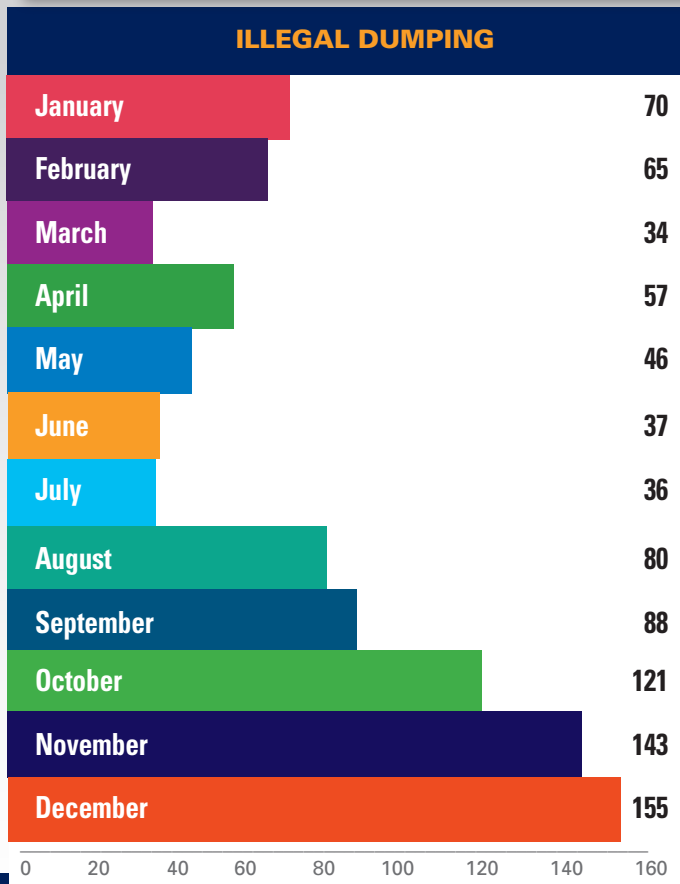
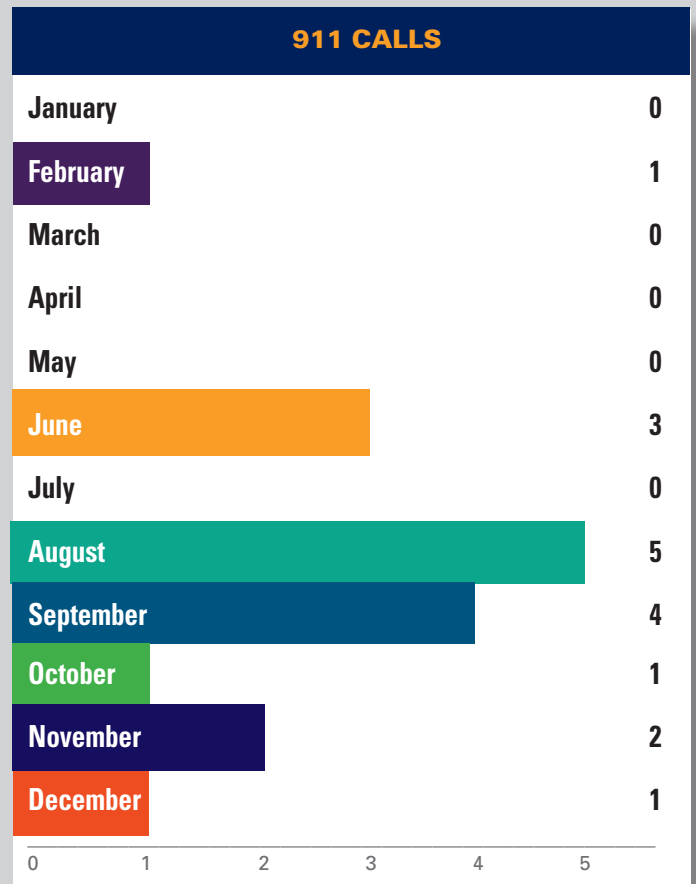
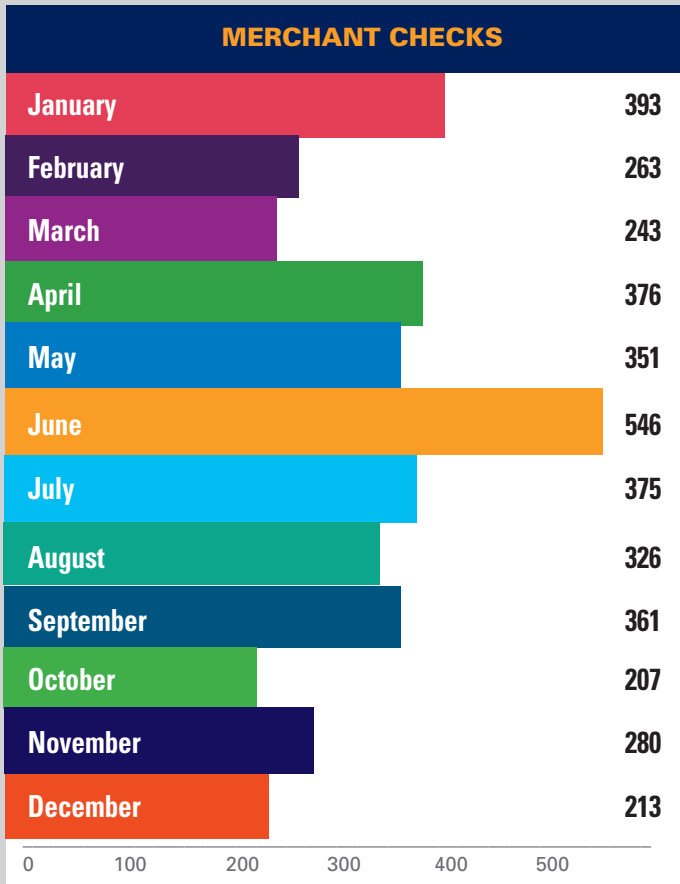
STATISTICS 2023



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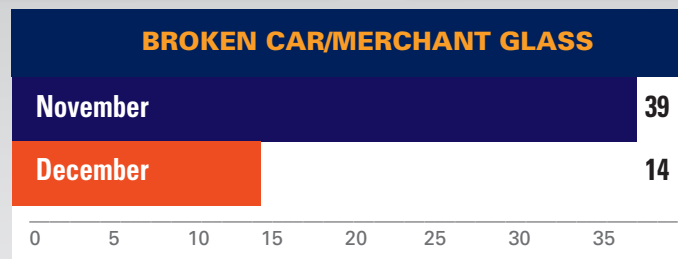
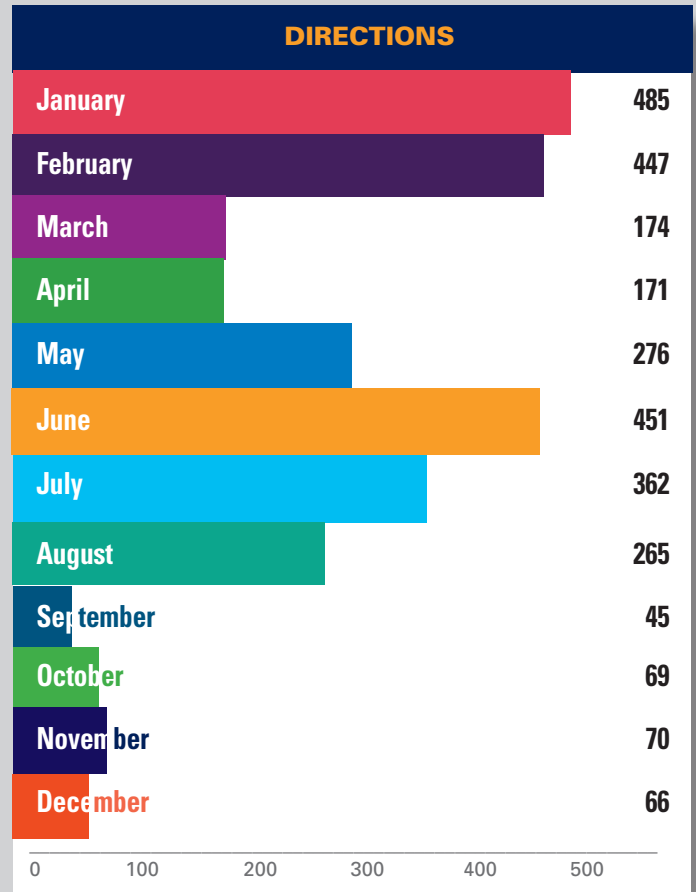
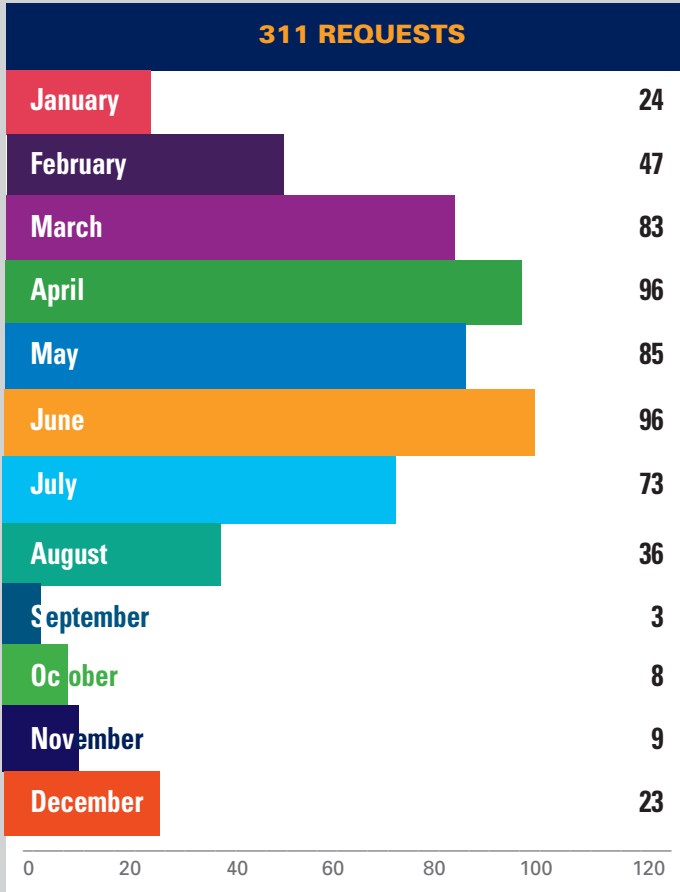
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2023 CHRONOLOGIC STATISTICS

Statistics 2023	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
Pounds of Garbage	8,450	9,500	13,400	14,050	15,500	16,500	14,050	23,400	21,500	22,450	25,800	19,500	204,100
Graffiti - Removed	372	397	258	602	303	336	207	176	100	149	110	183	3,193
Power washing block faces	5	8	2	27	22	32	18	21	40	16	14	13	218
Merchant Checks	393	263	243	376	351	546	375	326	361	207	280	213	3,932
911 Calls	0	1	0	0	0	3	0	5	4	1	2	1	17
Illegal Dumping	70	65	34	57	46	37	36	80	88	121	143	155	932
Homeless Outreach	71	96	119	82	96	120	135	121	13	10	80	23	581
Needles found and disposed of	50	27	128	26	37	63	45	5	23	14	15	44	936
311 Requests	24	47	83	96	85	96	73	36	3	8	9	23	583
Directions	485	447	174	171	276	451	362	265	45	69	70	66	2,820
Broken Car/Merchant Glass	—	—	—	—	—	—	—	—	—	—	39	14	53

DEFINITIONS

Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public